

TRAVEL+ LEISURE

SOUTHEAST ASIA

AUGUST 2012

WORLD'S BEST AWARDS

**AN INSIDER'S
GUIDE TO SYDNEY**

**Jet lag myths
and cures**

**SOCIAL MEDIA:
CHANGING HOW
YOU TRAVEL**

Burma
**PAINTING A
NEW PICTURE**

Shaken & Stirred
Cocktails with a view

SINGAPORE S\$7.90 • HONG KONG HK\$43
THAILAND TH฿175 • INDONESIA IDR50,000
MALAYSIA MYR17 • VIETNAM VND85,000
MACAU MOP44 • PHILIPPINES PHP240
BURMA MMK35 • CAMBODIA KHR22,000
BRUNEI BND7.90 • LAOS LAK52,000





The Avenida Alvear entrance to Palacio Duhaus - Park Hyatt, in Buenos Aires.

TRAVEL+LEISURE

WORLD'S BEST AWARDS

Every year, we ask T+L readers to tell us which hotels, destinations and companies represent the very best in travel, and for our annual compendium, the roster of winners is bigger and better than ever. We've added new and expanded categories; highlighted the newcomers, great value options and editors' picks; and, for the first time, recognized the 97 Hall of Fame winners that have been on the list for a solid decade.

EDITED BY SARAH SPAGNOLO


**PALACIO
DUHAU - PARK
HYATT**

**NO. 1 CITY HOTEL
CENTRAL AND
SOUTH
AMERICA**

Turn the page for your 2012
World's Best Awards winners. »

Top Cities

TOP 10 OVERALL

1. **Bangkok** 89.87 ^H
2. **Florence** 89.14 ^H
3. **Istanbul** 89.11 ^H
4. **Cape Town** 88.64 ^H
5. **Sydney** 88.52 ^H
6. **Rome** 88.49 ^H
7. **New York City** 88.12 ^H
8. **Hong Kong** 88.03 ^H
9. **Kyoto** 87.90 ^H
10. **Paris** 87.67 ^H

UNITED STATES AND CANADA

1. **New York City** 88.12 ^H
2. **Chicago** 87.30 ^H
3. **San Francisco** 87.27 ^H
4. **Charleston** South Carolina 86.99 ^H
5. **New Orleans** 86.55
6. **Santa Fe** New Mexico 85.40 ^H
7. **Vancouver** 85.08
8. **Savannah** Georgia 84.37
9. **Quebec City** 84.26 ^H
10. **Honolulu** 83.51 [★]

MEXICO AND CENTRAL AND SOUTH AMERICA

1. **Cuzco** Peru 86.63
2. **Buenos Aires** 86.09 ^H
3. **Río de Janeiro** 83.48
4. **Mexico City** 83.40
5. **Santiago** Chile 78.49
6. **Playa del Carmen** Mexico 78.21
7. **Puerto Vallarta** Mexico 78.01
8. **Lima** Peru 76.12
9. **Panama City** 75.18
10. **Cancún** Mexico 74.67

EUROPE

1. **Florence** 89.14 ^H
2. **Istanbul** 89.11 ^H
3. **Rome** 88.49 ^H
4. **Paris** 87.67 ^H
5. **Barcelona** 87.52 ^H
6. **Venice** 86.42 ^H
7. **Madrid** 86.23
8. **Vienna** 85.48
9. **Seville** Spain 85.33
10. **Siena** Italy 85.25

ASIA

1. **Bangkok** 89.87 ^H
2. **Hong Kong** 88.03 ^H
3. **Kyoto** 87.90 ^H
4. **Siem Reap** 87.09
5. **Shanghai** 84.65
6. **Tokyo** 84.29
7. **Singapore** 84.20
8. **Beijing** 82.74
9. **Saigon** 82.43
10. **Xi'an** 80.02 [★]

AFRICA AND THE MIDDLE EAST

1. **Cape Town** 88.64 ^H
2. **Jerusalem** 85.35 ^H
3. **Tel Aviv** 82.36
4. **Luxor** Egypt 80.98 [★]
5. **Cairo** 79.66

AUSTRALIA, NEW ZEALAND AND THE SOUTH PACIFIC

1. **Sydney** 88.52 ^H
2. **Melbourne** 85.16 ^H
3. **Auckland** 81.36

[★] World's Best Awards debut

^H Hall of Fame (listed every year for the past decade)

Bangkok views from atop the State Tower.


BANGKOK
—
NO. 1
CITY OVERALL

BORACAY,
PHILIPPINES

NO. 1
ISLAND OVERALL

Top Islands

TOP 10 OVERALL

1. **Boracay** 93.10
2. **Bali** 90.41 ^H
3. **Galápagos** Ecuador 89.55 ^H
4. **Maui** Hawaii 89.53 ^H
5. **Great Barrier Reef**
Australia 89.28 ^H
6. **Santorini** Greece 89.20 ^H
7. **Kauai** Hawaii 89.09 ^H
8. **Hawaii, the Big Island** 87.95 ^H
9. **Sicily** Italy 87.87
10. **Vancouver Island**
British Columbia 87.48 ^H

CONTINENTAL U.S. AND CANADA

1. **Vancouver Island**
British Columbia 87.48 ^H
2. **Mount Desert Island** Maine 86.91
3. **San Juan Islands** Washington 85.13 ^H
4. **Florida Keys** 84.02
5. **Kiawah Island** South Carolina 82.93 [★]

HAWAII

1. **Maui** 89.53 ^H
2. **Kauai** 89.09 ^H
3. **Hawaii, the Big Island** 87.95 ^H
4. **Oahu** 85.34 ^H
5. **Lanai** 81.50

THE CARIBBEAN, BERMUDA AND THE BAHAMAS

1. **Vieques** Puerto Rico 87.36
2. **Harbour Island** Bahamas 84.46
3. **Virgin Gorda**
British Virgin Islands 84.44
4. **Grenadines** St. Vincent and
the Grenadines 84.26
5. **St. John** U.S. Virgin Islands 83.28

MEXICO AND, CENTRAL AND SOUTH AMERICA

1. **Galápagos** Ecuador 89.55 ^H
2. **Ambergris Cay** Belize 82.89
3. **Isla Mujeres** Mexico 81.52
4. **Cozumel** Mexico 78.89
5. **Roatán** Honduras 78.23

EUROPE

1. **Santorini** Greece 89.20 ^H
2. **Sicily** Italy 87.87
3. **Capri** Italy 85.93
4. **Mykonos** Greece 85.00
5. **Canary Islands** Spain 83.70 [★]

ASIA

1. **Boracay** 93.10
2. **Bali** 90.41 ^H
3. **Phuket** 83.43 ^H
4. **Maldives** 83.33
5. **Koh Samui** 79.87

AUSTRALIA, NEW ZEALAND AND THE SOUTH PACIFIC

1. **Great Barrier Reef**
Australia 89.28 ^H
2. **Fiji** 86.11
3. **Bora-Bora** French Polynesia 85.17
4. **Moorea** French Polynesia 84.93
5. **Huahine** French Polynesia 84.46

The Top 100 Hotels





For the second year in a row, *Travel + Leisure* readers have voted Tanzania's Singita Grumeti Reserves, on the edge of Serengeti National Park, as their favorite hotel in the world. And for the first time in World's Best history, a Costa Rican resort breaks into the Top 10 at No. 6, a sign of the destination's massive popularity. But the biggest Top 100 breakthrough comes from down under: Australia's 21-suite Southern Ocean Lodge, the country's first luxury wilderness retreat, which opened just four years ago, makes its World's Best Awards debut in the No. 3 slot.

- Singita Grumeti Reserves**
Serengeti National Park, Tanzania 98.25 ✓
- Triple Creek Ranch** Darby, Montana 98.22
- Southern Ocean Lodge**
Kangaroo Island, Australia 97.87 ★ ✓
- Oberoi Udaivilas** Udaipur 97.50
- Discovery Shores** Boracay 96.77
- Nayara Hotel, Spa & Gardens**
La Fortuna, Costa Rica 96.36 ★
- Singita Kruger National Park**
South Africa 96.33
- Palacio Duhau - Park Hyatt**
Buenos Aires 96.13 ✓
- Ngorongoro Sopa Lodge** Tanzania 95.85
- Singita Sabi Sand** Kruger National Park Area, South Africa 95.74
- The Peninsula** Bangkok 95.72 🏠
- Wentworth Mansion** Charleston, South Carolina 95.47
- Sabi Sabi Private Game Reserve Lodges**
Kruger National Park Area, South Africa 95.40
- One&Only** Cape Town 95.33 ✓
- Kirawira Luxury Tented Camp**
Serengeti National Park, Tanzania 95.27
- Lodge at Kauri Cliffs**
Matauri Bay, New Zealand 95.25
- Mombo Camp and Little Mombo Camp**
Moremi Game Reserve, Botswana 95.17
- Mandarin Oriental** Bangkok 95.04 🏠
- Tu Tu'tun Lodge** Gold Beach, Oregon 95.00
- Fairmont Mara Safari Club**
Masai Mara National Reserve, Kenya 94.84
- Osprey at Beaver Creek** Colorado 94.75 ★
- Waldorf Astoria (formerly the Elysian Hotel)** Chicago 94.67
- The Peninsula** Shanghai 94.63 ★ ✓
- Four Seasons Hotel Istanbul at the Bosphorus** 94.54 ✓
- Lizard Island Resort**
Great Barrier Reef, Australia 94.53
- Hotel Santa Caterina** Amalfi, Italy 94.48
- &Beyond Kichwa Tembo**
Masai Mara National Reserve, Kenya 94.48
- Oberoi Rajvilas** Jaipur 94.45 ✓
- Hotel Salto Chico/Explora Patagonia**
Torres del Paine, Chile 94.40
- The Sebastian** Vail, Colorado 94.37 ★
- The Peninsula** Hong Kong 94.34 🏠
- The Willcox** Aiken, South Carolina 94.25 ★
- Live Aqua** Cancún, Mexico 94.22 ★
- Saxon Boutique Hotel, Villas & Spa**
Johannesburg, South Africa 94.22
- Rosewood Mansion on Turtle Creek**
Dallas 94.18
- Umaid Bhawan Palace** Jodhpur 94.07 ✓
- Capella** Singapore 93.85 ★ ✓
- Grand Velas** Riviera Maya, Mexico 93.80
- Amansara** Siem Reap 93.78 ★ ✓
- Four Seasons Resort Hualalai**
Hawaii, the Big Island 93.75 🏠

Singita Grumeti Reserve's
1920's-style Sabora Tented Camp,
in Tanzania's Serengeti plains.

41. **Twelve Apostles Hotel & Spa** Cape Town 93.71 
42. **Four Seasons Resort** Bora-Bora, French Polynesia 93.68 
43. **The Peninsula** Chicago 93.66 
44. **Cape Grace** Cape Town 93.65 
45. **Palazzo Avino (formerly Palazzo Sasso)** Ravello, Italy 93.64
46. **Fairmont Mount Kenya Safari Club** Nanyuki, Kenya 93.60 
47. **Oberoi Amarvilas** Agra, India 93.56
48. **Lodge at Doonbeg** County Clare, Ireland 93.56  
49. **Four Seasons Hotel Gresham Palace** Budapest 93.50
49. **Huka Lodge** Taupo, New Zealand 93.50 
49. **Morrison House** Alexandria, Virginia 93.50  
52. **Pines Lodge** Beaver Creek, Colorado 93.48 
53. **Sheen Falls Lodge** County Kerry, Ireland 93.40
54. **Four Seasons Hotel Istanbul at Sultanahmet** 93.36
55. **Amangiri** Canyon Point, Utah 93.33  
55. **Le Sirenuse** Positano, Italy 93.33
57. **Capella Pedregal** Los Cabos, Mexico 93.29 
58. **Hotel Caruso** Ravello, Italy 93.25
59. **La Casa Que Canta** Zihuatanejo, Mexico 93.20
60. **Ocean House** Watch Hill, Rhode Island 93.14 
61. **Auberge Saint-Antoine** Quebec City 93.12
62. **Katikies Hotel** Santorini, Greece 93.07
63. **Hôtel Crillon le Brave** Provence, France 93.05
64. **Domaine des Hauts de Loire** Onzain, France 93.00  
64. **Rambagh Palace** Jaipur, India 93.00
66. **Taj Lake Palace** Udaipur, India 92.92
67. **Serengeti Sopa Lodge** Tanzania 92.89
68. **&Beyond Ngorongoro Crater Lodge** Tanzania 92.88 
69. **Hôtel Plaza Athénée** Paris 92.86
69. **Sofitel Angkor Phokeethra Golf & Spa Resort** Siem Reap 92.86  
71. **Milestone Hotel** London 92.83
72. **La Résidence Phou Vao** Luang Prabang 92.80
73. **Ritz-Carlton Millenia** Singapore 92.75
74. **Hermitage Hotel** Nashville 92.72
75. **Blackberry Farm** Walland, Tennessee 92.72
76. **The Reefs** Bermuda 92.71 
77. **Four Seasons Resort** Chiang Mai 92.68 
78. **Hotel Museo Casa Santo Domingo** Antigua, Guatemala 92.67 
79. **Inn at Palmetto Bluff, an Auberge Resort** Bluffton, South Carolina 92.65
80. **Amangani** Jackson Hole, Wyoming 92.62 
80. **Grand Hyatt** Santiago, Chile 92.62
80. **Park Hyatt Saigon** Saigon 92.62
83. **Ritz-Carlton Bachelor Gulch** Avon, Colorado 92.58 
84. **Wequassett Resort & Golf Club** Chatham, Massachusetts 92.57
85. **Post Ranch Inn** Big Sur, California 92.49 
86. **Hotel Bristol, a Luxury Collection Hotel** Vienna 92.46
87. **Koa Kea Hotel & Resort** Kauai, Hawaii 92.44 
88. **Tortilis Camp** Amboseli National Park, Kenya 92.40
88. **Trump International Hotel & Tower** New York City 92.40
90. **Mandarin Oriental Dhara Dhevi** Chiang Mai, Thailand 92.38 
90. **Ritz-Carlton, Dove Mountain** Marana, Arizona 92.38 
92. **Domaine Les Crayères** Reims, France 92.38
93. **XV Beacon** Boston 92.35 
94. **Four Seasons Resort Lanai, The Lodge at Koele** Hawaii 92.32 
95. **Llao Llao Hotel & Resort, Golf-Spa** Bariloche, Argentina 92.31
96. **Four Seasons Hotel** New York City 92.28 
97. **St. Regis** Atlanta 92.26 
98. **The Peninsula** Beverly Hills 92.23 
99. **Four Seasons Resort Maui at Wailea** Hawaii 92.19 
100. **Four Seasons Hotel Ritz** Lisbon 92.12

Throughout the World's Best Awards, scores shown have been rounded to the nearest hundredth of a point; in the event of a true tie, properties, companies or destinations share the same ranking.

-  World's Best Awards debut
-  Great Value (rate of US\$250 or less)
-  Hall of Fame (listed every year for the past decade)
-  T+L Find (first featured in the T+L It List or previously included as a World's Best One to Watch)



^

SINGITA GRUMETI
RESERVES

NO. 1 HOTEL
OVERALL

Indian retreats, such as Udaipur's lakeside Oberoi Udaivilas, have overtaken Thai hotels in the Resort category three to one, but Bangkok properties still dominate the City Hotel list. In fact, the landmark Mandarin Oriental, Bangkok—at No. 2—is the only property in the world that has ranked in T+L's Top 100 Overall for each of the past 17 years. In Europe, hotels in dramatic settings take center stage: the No. 1 winners include Italy's Hotel Santa Caterina, on the Amalfi Coast, and two Four Seasons properties in Istanbul—a destination that ranked higher than ever as the No. 2 city in Europe this year.










Suryamahar restaurant at the Oberoi Udaivilas in India.

↑
OBEROI
UDAIPUR
—
NO. 1 RESORT
IN ASIA





Asia

RESORTS

1. **Oberoi Udaivilas** Udaipur 97.50
2. **Discovery Shores** Boracay 96.77
3. **Oberoi Rajvilas** Jaipur 94.45 
4. **Umaid Bhawan Palace** Jodhpur 94.07 
5. **Capella** Singapore 93.85  
6. **Amansara** Siem Reap 93.78  
7. **Oberoi Amarvilas** Agra 93.56 
8. **Rambagh Palace** Jaipur 93.00
9. **Taj Lake Palace** Udaipur 92.92
10. **Sofitel Angkor Phokeethra Golf & Spa Resort** Siem Reap 92.86 
11. **La Résidence Phou Vao** Luang Prabang 92.80
12. **Four Seasons Resort** Chiang Mai 92.68 
13. **Mandarin Oriental Dhara Dhevi** Chiang Mai 92.38 
14. **Four Seasons Resort Bali at Jimbaran Bay** 89.47
15. **Ayana Resort & Spa** Bali 88.80





CITY HOTELS

1. **The Peninsula** Bangkok 95.72 
2. **Mandarin Oriental** Bangkok 95.04 
3. **The Peninsula** Shanghai 94.63  
4. **The Peninsula** Hong Kong 94.34 
5. **Ritz-Carlton Millenia** Singapore 92.75
6. **Park Hyatt Saigon** Saigon 92.62
7. **Taj Mahal Hotel** New Delhi 92.00
8. **Sofitel Legend Metropole** Hanoi 91.84 
9. **Mandarin Oriental** Hong Kong 91.66
10. **The Peninsula** Beijing 91.64
11. **Taj Mahal Palace** Mumbai 91.53
12. **Raffles Hotel** Singapore 91.42
13. **Ritz-Carlton, Financial Street** Beijing 91.25 
14. **Ritz-Carlton** Kuala Lumpur 91.20 
15. **Park Hyatt** Tokyo 91.16 
16. **The Shilla** Seoul 91.16
17. **Shangri-La Hotel** Singapore 91.14 
18. **Four Seasons Hotel** Hong Kong 91.12
19. **Royal Orchid Sheraton Hotel & Towers** Bangkok 90.78 
20. **Grand Hyatt Erawan** Bangkok 90.46 
21. **Shangri-La Hotel** Bangkok 90.42 
22. **Pudong Shangri-La** Shanghai 90.40
23. **Grand Hyatt** Tokyo 90.35 
24. **The Sukhothai** Bangkok 90.35 
25. **Leela Palace** Bengaluru (Bangalore), 90.11
26. **La Résidence d'Angkor** Siem Reap 90.10 
27. **The Oberoi** Mumbai 90.00 
28. **The Peninsula** Tokyo 89.91 
29. **Fullerton Hotel** Singapore 89.74 
30. **Mandarin Oriental** Singapore 89.53

-  World's Best Awards debut
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-  T+L Find (first featured in the T+L It List or previously included as a World's Best One to Watch)

Europe

RESORTS (40 ROOMS OR MORE)

1. **Hotel Santa Caterina** Amalfi, Italy 94.48
2. **Palazzo Avino (formerly Palazzo Sasso)** Ravello, Italy 93.64
3. **Lodge at Doonbeg** County Clare, Ireland 93.56  
4. **Sheen Falls Lodge** County Kerry, Ireland 93.40
5. **Le Sirenuse** Positano, Italy 93.33
6. **Hotel Caruso** Ravello, Italy 93.25 
7. **Villa d'Este** Cernobbio, Italy 91.61
8. **Dromoland Castle** County Clare, Ireland 91.48
9. **Il San Pietro di Positano** Italy 91.47 
10. **Hotel Splendido** Portofino, Italy 91.37

LARGE CITY HOTELS

(100 ROOMS OR MORE)

1. **Four Seasons Hotel Istanbul at the Bosphorus** 94.54 
2. **Four Seasons Hotel Gresham Palace** Budapest 93.50
3. **Hôtel Plaza Athénée** Paris 92.86
4. **Hotel Bristol, a Luxury Collection Hotel** Vienna 92.46
5. **Four Seasons Hotel Ritz** Lisbon 92.12
6. **Four Seasons Hotel Milano** Milan 92.00
7. **Hôtel Hermitage** Monte Carlo, Monaco 91.75
8. **Four Seasons Hotel Firenze** Florence 91.75 
9. **Four Seasons Hotel London at Park Lane** 91.68 
10. **Four Seasons Hotel George V** Paris 91.58 
11. **Ritz-Carlton** Moscow 91.56 
12. **Le Méridien Bristol** Warsaw 91.53 
13. **Merrion Hotel** Dublin 91.50
14. **Stafford London by Kempinski** 91.47
15. **Hôtel de Paris** Monte Carlo, Monaco 91.36

SMALL CITY HOTELS

(FEWER THAN 100 ROOMS)

1. **Four Seasons Hotel Istanbul at Sultanahmet** 93.36
2. **Milestone Hotel** London 92.83
3. **The Lanesborough** London 90.82
4. **Ca' Sagredo** Venice 90.60 
5. **Soho Hotel** London 90.59 
6. **Mandarin Oriental** Munich 90.00 
7. **Hotel Goldener Hirsch Salzburg, a Luxury Collection Hotel** Austria 89.71
8. **Hotel Hassler Roma** Rome 89.33
9. **La Mirande** Avignon, France 88.21
10. **41** London 88.14

INNS AND SMALL COUNTRY HOTELS

(FEWER THAN 40 ROOMS)











1. **Katikies Hotel** Santorini, Greece 93.07
2. **Hôtel Crillon le Brave** Provence, France 93.05
3. **Domaine des Hauts de Loire** Onzain, France 93.00  
4. **Domaine Les Crayères** Reims, France 92.38
5. **L'Oustau de Baumanniere** Les Baux-de-Provence, France 91.78
6. **Hôtel Château Eza** Èze Village, France 89.33
7. **Cliveden House** Taplow, England 89.33
8. **Villa Gallici** Aix-en-Provence, France 88.32
9. **La Chèvre d'Or** Èze Village, France 87.43
10. **Il Falconiere** Cortona, Italy 85.91

Africa and the Middle East

LODGES AND RESORTS

1. **Singita Grumeti Reserves** Serengeti National Park, Tanzania 98.25 
2. **Singita Kruger National Park** South Africa 96.33
3. **Ngorongoro Sopa Lodge** Tanzania 95.85
4. **Singita Sabi Sand** Kruger National Park Area, South Africa 95.74
5. **Sabi Sabi Private Game Reserve Lodges** Kruger National Park, South Africa 95.40
6. **Kirawira Luxury Tented Camp** Serengeti National Park, Tanzania 95.27
7. **Mombo Camp and Little Mombo Camp** Moremi Game Reserve, Botswana 95.17
8. **Fairmont Mara Safari Club** Masai Mara National Reserve, Kenya 94.84
9. **&Beyond Kichwa Tembo** Masai Mara National Reserve, Kenya 94.48
10. **Fairmont Mount Kenya Safari Club** Nanyuki, Kenya 93.60 
11. **Serengeti Sopa Lodge** Serengeti National Park, Tanzania 92.89
12. **&Beyond Ngorongoro Crater Lodge** Tanzania 92.88 
13. **Tortilis Camp** Amboseli National Park, Kenya 92.40
14. **Giraffe Manor** Nairobi, Kenya 91.53
15. **Royal Livingstone** Victoria Falls, Zambia 89.90
16. **Le Quartier Français** Franschhoek, South Africa 89.42
17. **MalaMala Game Reserve** Kruger National Park Area, South Africa 89.27
18. **Amboseli Serena Safari Lodge** Amboseli National Park, Kenya 88.83
19. **Mara Serena Safari Lodge** Masai Mara National Reserve, Kenya 88.00
20. **Kempinski Hotel Ishtar** Dead Sea, Jordan 87.60

CITY HOTELS

1. **One&Only** Cape Town 95.33 
2. **Saxon Boutique Hotel, Villas & Spa** Johannesburg, South Africa 94.22
3. **Twelve Apostles Hotel & Spa** Cape Town 93.71 
4. **Cape Grace** Cape Town 93.65 
5. **Four Seasons Hotel Cairo at the First Residence** 91.64
6. **Mena House Oberoi** Cairo 91.27 
7. **La Mamounia** Marrakesh, Morocco 90.52 
8. **Four Seasons Hotel Cairo at Nile Plaza** 90.49 
9. **Mount Nelson Hotel** Cape Town 90.20
10. **Burj Al Arab** Dubai 89.82
11. **The Westcliff** Johannesburg, South Africa 89.55 
12. **Fairmont The Norfolk** Nairobi, Kenya 89.06
13. **Victoria & Alfred Hotel** Cape Town 88.16 
14. **King David Hotel** Jerusalem 88.00
15. **Sofitel Winter Palace** Luxor, Egypt 87.20  

Australia, New Zealand and the South Pacific

RESORTS

1. **Southern Ocean Lodge**
Kangaroo Island, Australia 97.87 ★ ✓
2. **Lodge at Kauri Cliffs**
Matauri Bay, New Zealand 95.25
3. **Lizard Island Resort**
Great Barrier Reef, Australia 94.53
4. **Four Seasons Resort**
Bora-Bora, French Polynesia 93.68 ★
5. **Huka Lodge** Taupo, New Zealand 93.50 H
6. **St. Regis** Bora-Bora, French Polynesia 91.25 ★ ✓
7. **Hayman** Great Barrier Reef, Australia 89.00
8. **Hilton Bora Bora Nui Resort & Spa**
French Polynesia 85.47 ★
9. **Hilton Moorea Lagoon Resort & Spa**
French Polynesia 84.63 ★
10. **Sheraton Mirage**
Port Douglas, Australia 80.27 💰

CITY HOTELS

1. **The Langham** Melbourne 90.55
2. **Shangri-La Hotel** Sydney 88.83
3. **Park Hyatt** Sydney 88.20 H ✓
4. **The George** Christchurch, New Zealand 87.77
5. **Observatory Hotel** Sydney 86.82
6. **Sofitel Queenstown Hotel & Spa**
New Zealand 86.67
7. **Sydney Harbour Marriott at Circular Quay** 86.51
8. **Four Seasons Hotel** Sydney 85.36
9. **Park Hyatt** Melbourne 85.28 H
10. **Grand Hyatt** Melbourne 85.00

Canada

CITY HOTELS

1. **Auberge Saint-Antoine** Quebec City 93.12
2. **Ritz-Carlton** Toronto 89.58 ★
3. **Shangri-La Hotel** Vancouver 88.67 ★ ✓
4. **Fairmont Le Château Frontenac**
Quebec City 87.39
5. **Hotel Grand Pacific**
Victoria, British Columbia 87.00 ★ 💰
6. **Four Seasons Hotel** Vancouver 86.88
7. **Fairmont Empress**
Victoria, British Columbia 86.81 💰
8. **Loews Hotel Vogue** Montreal 86.50 💰
9. **Wedgewood Hotel & Spa** Vancouver 86.10
10. **Fairmont Hotel Vancouver** 86.02

RESORTS

1. **Wickaninnish Inn**
Tofino, British Columbia 91.33 H
2. **Sooke Harbour House**
British Columbia 90.80 💰
3. **Four Seasons Resort**
Whistler, British Columbia 90.24
4. **Post Hotel & Spa** Lake Louise, Alberta 89.93
5. **Fairmont Chateau Whistler**
British Columbia 88.73
6. **Fairmont Chateau Lake Louise**
Alberta 88.63
7. **Rimrock Resort Hotel** Banff, Alberta 88.15 💰
8. **Fairmont Le Manoir Richelieu**
La Malbaie, Quebec 88.00 ★ 💰
9. **Hilton Whistler Resort & Spa**
British Columbia 87.06 ★
10. **Westin Whistler Resort & Spa**
British Columbia 86.89

-
- ★ World's Best Awards debut
 - 💰 Great Value (rate of US\$250 or less)
 - H Hall of Fame (listed every year for the past decade)
 - ✓ T+L Find (first featured in the T+L It List or previously included as a World's Best One to Watch)



The Osprey Pavilion at Australia's Southern Ocean Lodge, on Kangaroo Island's southwestern coast.

Central and South America

RESORTS

- Nayara Hotel, Spa & Gardens**
La Fortuna, Costa Rica 96.36
- Hotel Salto Chico/Explora Patagonia**
Torres del Paine, Chile 94.40
- Llao Llao Hotel & Resort, Golf-Spa**
Bariloche, Argentina 92.31
- Four Seasons Resort Costa Rica at Peninsula Papagayo** 91.83
- Inkaterra Machu Picchu Pueblo Hotel**
Peru 91.63
- Los Sueños Marriott Ocean & Golf Resort**
Playa Herradura, Costa Rica 88.67
- Lodge at Chaa Creek**
San Ignacio, Belize 88.24
- Hotel Arenal Kioro** La Fortuna, Costa Rica 86.67
- Machu Picchu Sanctuary Lodge** Peru 84.70
- Westin Golf Resort & Spa, Playa Conchal - An All-Inclusive Resort** Costa Rica 84.48

CITY HOTELS

- Palacio Duhau - Park Hyatt**
Buenos Aires 96.13
- Hotel Museo Casa Santo Domingo**
Antigua, Guatemala 92.67
- Grand Hyatt** Santiago, Chile 92.62
- Hotel Monasterio** Cuzco, Peru 90.15
- InterContinental** Buenos Aires 90.11
- JW Marriott Hotel** Lima, Peru 90.07
- Alvear Palace Hotel** Buenos Aires 90.05
- Four Seasons Hotel** Buenos Aires 89.29
- Park Hyatt** Mendoza, Argentina 89.19
- Ritz-Carlton** Santiago, Chile 89.04
- Faena Hotel & Universe**
Buenos Aires 87.47
- W Santiago** Chile 87.00
- Miraflores Park Hotel** Lima, Peru 85.42
- Park Tower, Buenos Aires, a Luxury Collection Hotel** 85.2
- Hilton** Buenos Aires 84.70

Mexico

RESORTS

- Live Aqua** Cancún 94.22
- Grand Velas** Riviera Maya 93.80
- Capella Pedregal** Los Cabos 93.29
- La Casa Que Canta** Zihuatanejo 93.20
- St. Regis Punta Mita Resort** 91.72
- One&Only Palmilla** Los Cabos 91.14
- Las Ventanas al Paraíso, A Rosewood Resort** Los Cabos 91.09
- Four Seasons Resort** Punta Mita 90.52
- Secrets Maroma Beach** Riviera Cancún 90.47
- Fairmont Acapulco Princess** 89.76
- Banyan Tree Mayakoba Resort & Spa**
Riviera Maya 89.43
- Ritz-Carlton** Cancún 89.18
- Grand Velas Riviera Nayarit**
Nuevo Vallarta 88.96
- Esperanza, an Auberge Resort**
Los Cabos 88.90
- Royal Hideaway Playacar** Riviera Maya 88.71
- Iberostar Paraíso Maya**
Riviera Maya 88.50
- Fairmont Mayakoba** Riviera Maya 88.00
- Secrets Marquis** Los Cabos 87.78
- Pueblo Bonito Pacifica Resort & Spa**
Los Cabos 87.61
- Pueblo Bonito Sunset Beach Resort & Spa**
Los Cabos 87.03

CITY HOTELS

- Four Seasons Hotel México, D.F.**
Mexico City 90.40
- JW Marriott Hotel** Mexico City 86.48
- Camino Real Polanco** Mexico City 84.00

The Caribbean, Bermuda and the Bahamas

RESORTS

- The Reefs** Bermuda 92.71
- Nisbet Plantation Beach Club** Nevis 92.00
- Eden Rock** St. Bart's 91.86
- Jade Mountain** St. Lucia 91.52
- Couples Sans Souci** St. Ann, Jamaica 90.84
- Couples Tower Isle** St. Mary, Jamaica 90.71
- Biras Creek Resort** Virgin Gorda, British Virgin Islands 90.44
- Couples Negril** Jamaica 90.36
- Couples Swept Away** Negril, Jamaica 90.29
- Hotel Saint-Barth Isle de France**
St. Bart's 90.22
- Ritz-Carlton** Grand Cayman, Cayman Islands 89.18
- Regent Palms** Turks and Caicos 88.95
- Rosewood Tucker's Point** Bermuda 88.42
- Ocean Club** Turks and Caicos 88.27
- Four Seasons Resort** Nevis 88.14
- W Retreat & Spa** Vieques, Puerto Rico 87.85
- Ritz-Carlton** St. Thomas, U.S. Virgin Islands 87.71
- Rock House Hotel** Harbour Island, Bahamas 87.24
- Anse Chastanet Resort** St. Lucia 87.20
- Ladera Resort** St. Lucia 87.20
- Caneel Bay, A Rosewood Resort**
St. John, U.S. Virgin Islands 87.13
- Rosewood Little Dix Bay**
Virgin Gorda, British Virgin Islands 87.07
- Secrets Wild Orchid** Montego Bay, Jamaica 87.06
- Las Casitas Village, a Waldorf Astoria Resort** Fajardo, Puerto Rico 86.82
- Sandy Lane** Barbados 86.55



SOUTHERN
OCEAN LODGE

NO. 1 RESORT
AUSTRALIA, NEW
ZEALAND AND THE
SOUTH PACIFIC



WALDORF
ASTORIA,
CHICAGO

NO. 1 LARGE
CITY HOTEL
CONTINENTAL
U.S.

























When it comes to urban hotels in the U.S., T+L readers love Chicago. For the third consecutive year, the lakefront metropolis is home to the top-scoring Large City Hotel. But Manhattan icons are worthy rivals; both cities are home to six winners. In the West, Montana's Triple Creek Ranch retained its No. 1 rank in the Inns category, and almost 25 percent of Resort winners are located in Colorado and Utah, despite a challenging year for snowfall. A strong showing from Charleston, South Carolina—including a first-time win for the 19th-century Wentworth Mansion in the Small City Hotel category—is proof that Southern escapes still have their charms.

The mosaic-tiled pool
at the Waldorf
Astoria, Chicago.





Continental U.S.

RESORTS (40 ROOMS OR MORE)

1. **Osprey at Beaver Creek** Colorado 94.75 
2. **The Sebastian** Vail, Colorado 94.37 
3. **Pines Lodge** Beaver Creek, Colorado 93.48 
4. **Ocean House** Watch Hill, Rhode Island 93.14 
5. **Blackberry Farm** Walland, Tennessee 92.72
6. **Inn at Palmetto Bluff, an Auberge Resort** Bluffton, South Carolina 92.65
7. **Amangani** Jackson Hole, Wyoming 92.62  
8. **Ritz-Carlton Bachelor Gulch** Avon, Colorado 92.58 
9. **Wequassett Resort & Golf Club** Chatham, Massachusetts 92.57
10. **Ritz-Carlton, Dove Mountain** Marana, Arizona 92.38 
11. **Sanctuary at Kiawah Island Golf Resort** South Carolina 92.10
12. **Allison Inn & Spa** Newberg, Oregon 92.03 
13. **Stein Eriksen Lodge** Deer Valley, Utah 91.60
14. **Waldorf Astoria** Park City, Utah 91.43   
15. **St. Regis Deer Valley** Park City, Utah 91.20
16. **Royal Palms Resort & Spa** Phoenix 91.15
17. **San Ysidro Ranch** Santa Barbara, California 90.97
18. **L'Auberge de Sedona** Arizona 90.95
19. **Wentworth by the Sea, a Marriott Hotel & Spa** New Castle, New Hampshire 90.93 
20. **Lodge at Pebble Beach** California 90.91 
21. **Ritz-Carlton** Lake Tahoe, California 90.88 
22. **The Broadmoor** Colorado Springs 90.83
23. **Four Seasons Resort Scottsdale at Troon North** Arizona 90.76
24. **Four Seasons Resort & Club Dallas at Las Colinas** Irving, Texas 90.74
25. **Montage Laguna Beach** California 90.74 
26. **Ritz-Carlton** Naples, Florida 90.68 
27. **Old Edwards Inn & Spa** Highlands, North Carolina 90.67
28. **Ritz-Carlton** Laguna Niguel, California 90.64
29. **Auberge du Soleil** Rutherford, California 90.58 
30. **Park Hyatt Beaver Creek Resort & Spa** Avon, Colorado 90.58
31. **Williamsburg Inn** Virginia 90.44
32. **White Elephant** Nantucket, Massachusetts 90.44
33. **Four Seasons Resort** Vail, Colorado 90.43  
34. **Four Seasons Resort** Jackson Hole, Wyoming 90.36
35. **Calistoga Ranch** California 90.33
36. **Little Nell** Aspen, Colorado 90.17 
37. **Pinehurst Resort** North Carolina 90.16
38. **Solage Calistoga** California 90.08
39. **Keswick Hall at Monticello** Virginia 90.00 
40. **Bardessono** Yountville, California 89.94  
41. **Harbor View Hotel & Resort** Edgartown, Massachusetts 89.91 
42. **Inn at Spanish Bay** Pebble Beach, California 89.88 
43. **Lodge & Club at Ponte Vedra Beach** Florida 89.85
44. **Inn by the Sea** Cape Elizabeth, Maine 89.74
45. **Pelican Hill** Newport Coast, California 89.74 
46. **Montage Deer Valley** Park City, Utah 89.68 
47. **The Phoenician, a Luxury Collection Resort** Scottsdale, Arizona 89.66
48. **The Greenbrier** White Sulphur Springs, West Virginia 89.65
49. **Enchantment Resort** Sedona, Arizona 89.55
50. **Ritz-Carlton** Palm Beach, Florida 89.46 

LARGE CITY HOTELS (100 ROOMS OR MORE)

1. **Waldorf Astoria (formerly the Elysian Hotel)** Chicago 94.67
2. **Rosewood Mansion on Turtle Creek** Dallas 94.18
3. **The Peninsula** Chicago 93.66 
4. **Hermitage Hotel** Nashville 92.72
5. **Trump International Hotel & Tower** New York City 92.40
6. **Four Seasons Hotel** New York City 92.28 
7. **St. Regis** Atlanta 92.26 
8. **The Peninsula** Beverly Hills, California 92.23 
9. **Beverly Wilshire in Beverly Hills (A Four Seasons Hotel)** California 92.00
10. **Mandarin Oriental** Las Vegas 91.86 
11. **Umstead Hotel & Spa** Cary, North Carolina 91.36
12. **Mandarin Oriental** Boston 91.17  
13. **Four Seasons Hotel Los Angeles at Beverly Hills** 91.14
13. **Ritz-Carlton New York, Central Park** 91.14
15. **Beverly Hills Hotel & Bungalows** California 91.07
16. **The Setai** Miami Beach 90.96
17. **Hotel Bel-Air** Los Angeles 90.71 
18. **Avia Savannah**, Georgia 90.67 
19. **The Peninsula** New York City 90.47
20. **Four Seasons Hotel** Boston 90.45
21. **Mandarin Oriental (formerly the Mansion on Peachtree)** Atlanta 90.35  
22. **Four Seasons Hotel** Chicago 90.33
23. **Boston Harbor Hotel at Rowes Wharf** 90.30
24. **Montage Beverly Hills** California 90.24 
25. **Four Seasons Hotel** Las Vegas 90.17 
26. **Rittenhouse Hotel** Philadelphia 90.07
27. **Park Hyatt** Chicago 90.04
28. **Roosevelt New Orleans, a Waldorf Astoria Hotel** 90.04 
29. **Trump International Hotel & Tower** Chicago 90.00
30. **Four Seasons Hotel** Atlanta 89.76 
31. **Four Seasons Hotel** Denver 89.74 
32. **Hotel 1000** Seattle 89.60
33. **Charleston Place** South Carolina 89.59 
34. **Grand Bohemian Hotel** Asheville, North Carolina 89.57  
35. **Ritz-Carlton** New Orleans 89.57 
36. **Ritz-Carlton Boston Common** 89.55
37. **Ritz-Carlton Chicago (A Four Seasons Hotel)** 89.42 
38. **Cosmopolitan of Las Vegas** 89.38   
39. **Ritz-Carlton** Philadelphia 89.38
40. **Mandarin Oriental** New York City 89.27 
41. **Proximity Hotel** Greensboro, North Carolina 89.25 
42. **Ritz-Carlton, Pentagon City** Arlington, Virginia 89.17
43. **St. Regis** San Francisco 89.15
44. **Hotel Commonwealth** Boston 89.09
44. **The Pierre** New York City 89.09 
46. **Heathman Hotel** Portland, Oregon 89.04  
47. **Mandarin Oriental** Miami 89.04
48. **Windsor Court Hotel** New Orleans 89.03  
49. **Hotel Palomar** Philadelphia 89.00  
50. **Ritz-Carlton** Charlotte, North Carolina 88.97 

-  World's Best Awards debut
-  Great Value (rate of US\$250 or less)
-  Hall of Fame (listed every year for the past decade)
-  T+L Find (first featured in the T+L It List or previously included as a World's Best One to Watch)

SMALL CITY HOTELS (FEWER THAN 100 ROOMS)

1. **Wentworth Mansion** Charleston, South Carolina 95.47
2. **Morrison House** Alexandria, Virginia 93.50  
3. **XV Beacon** Boston 92.35 
4. **Market Pavilion Hotel** Charleston, South Carolina 91.79  
5. **Rosewood Inn of the Anasazi** Santa Fe, New Mexico 90.22
6. **21c Museum Hotel** Louisville, Kentucky 89.39 
7. **Planters Inn** Charleston, South Carolina 88.84 
8. **Inn at the Market** Seattle 88.76
9. **Delamar Greenwich Harbor** Greenwich, Connecticut 88.47 
10. **Ritz-Carlton Georgetown** 87.91

INNS AND SMALL LODGES (FEWER THAN 40 ROOMS)

1. **Triple Creek Ranch** Darby, Montana 98.22
2. **Tu Tu'tun Lodge** Gold Beach, Oregon 95.00
3. **The Willcox** Aiken, South Carolina 94.25  
4. **Amangiri** Canyon Point, Utah 93.33  
5. **Post Ranch Inn** Big Sur, California 92.49 
6. **Marquesa Hotel** Key West, Florida 91.60
7. **Inn at Little Washington** Washington, Virginia 90.94
8. **Mayflower Inn & Spa** Washington, Connecticut 90.44
9. **Elizabeth Pointe Lodge** Amelia Island, Florida 89.68  
10. **Little Palm Island Resort & Spa** Torch Key, Florida 89.38

Hawaii

RESORTS




1. **Four Seasons Resort Hualalai** Hawaii, the Big Island 93.75 
2. **Koa Kea Hotel & Resort** Kauai 92.44 
3. **Four Seasons Resort Lanai, The Lodge at Koele** 92.32 
4. **Four Seasons Resort Maui at Wailea** 92.19 
5. **Halekulani** Oahu 91.05 
6. **Kahala Hotel & Resort** Oahu 90.74 
7. **Grand Hyatt Kauai Resort & Spa** 89.88 
8. **St. Regis Princeville Resort** Kauai 89.43  
9. **Royal Hawaiian, a Luxury Collection Resort** Oahu 89.42
10. **Mauna Lani Bay Hotel & Bungalows** Hawaii, the Big Island 89.05 
11. **Fairmont Kea Lani** Maui 88.88
12. **Ritz-Carlton Kapalua** Maui 88.49 
13. **Hapuna Beach Prince Hotel** Hawaii, the Big Island 88.13
14. **Mauna Kea Beach Hotel** Hawaii, the Big Island 87.58
15. **JW Marriott Ihilani Resort & Spa** Oahu 86.11 
16. **Grand Wailea** Maui 85.72 
17. **Fairmont Orchid** Hawaii, the Big Island 85.57
18. **Outrigger Reef on the Beach** Oahu 85.44 
19. **Four Seasons Resort Lanai at Manele Bay** 85.28 
20. **Hyatt Regency Waikiki Beach Resort & Spa** Oahu 85.26 
21. **Embassy Suites Waikiki Beach Walk** Oahu 84.25
22. **Wailea Beach Marriott Resort & Spa** Maui 84.20
23. **Hyatt Regency Maui Resort & Spa** 84.05
24. **Moana Surfrider, a Westin Resort & Spa** Oahu 83.36
25. **Hilton Waikoloa Village** Hawaii, the Big Island 82.80 

Top Cruise Lines

LARGE-SHIP CRUISE LINES

1. **Crystal Cruises** 89.90 
2. **Regent Seven Seas Cruises** 89.36
3. **Azamara Cruises** 87.31
4. **Oceania Cruises** 86.05
5. **Disney Cruise Line** 84.96 
6. **Cunard** 83.26 
7. **Celebrity Cruises** 81.61 
8. **Holland America Line** 80.37 
9. **Royal Caribbean International** 79.40
10. **Princess Cruises** 79.08 




SMALL-SHIP CRUISE LINES





1. **Seabourn** 91.93 
2. **Paul Gauguin Cruises** 90.56 
3. **SeaDream Yacht Club** 89.76
4. **Lindblad Expeditions** 89.52
5. **Silversea Cruises** 88.97 

RIVER CRUISE LINES

1. **Viking River Cruises** 88.64
2. **Uniworld Boutique River Cruise Collection** 88.10
3. **Tauck** 87.74
4. **Abercrombie & Kent** 86.02
5. **Grand Circle Cruise Line** 83.13

Top Car-Rental Agencies

1. **Hertz** 79.91 
2. **Auto Europe** 79.78
3. **National Car Rental** 78.23 
4. **Enterprise Rent-A-Car** 78.01 
5. **Avis** 76.37 

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VIKING
RIVER CRUISES

NO. 1 RIVER
CRUISE LINE



Viking River Cruises'
Viking Legend on the
Danube in Budapest.




ROW
ADVENTURES

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OPERATOR

Top Safari Outfitters

1. Micato Safaris 97.97 
2. Africa Adventure Company 97.09 
3. African Travel 95.00
4. Ker & Downey 94.45
5. &Beyond 92.98

Top Tour Operators

1. Row Adventures 97.97 
2. Austin-Lehman Adventures 97.00
3. VBT Bicycling & Walking Vacations 95.36
4. Butterfield & Robinson 94.83
5. Odysseys Unlimited 94.19

Top Airlines

INTERNATIONAL

1. Singapore Airlines 91.33 
2. Air New Zealand 87.63
3. Emirates 86.88
4. Korean Air 85.97
5. Cathay Pacific Airways 85.86 
6. Asiana Airlines 85.59
7. Qatar Airways 84.93
8. Virgin Atlantic Airways 83.80 
9. Thai Airways International 83.25 
10. Eva Air 83.00

Rafting the Salmon River in Idaho with Row Adventures.